



MAINTENANCE & SERVICE



### Reliable reporting helps you comply with regulation

When your technicians use their vehicles for both work and private journeys, you need to make sure you're complying with tax regulation on their mileage. Reports from TomTom WORKsmart™ solutions show how many miles your technicians drive for work every day, so you'll know you're paying the correct tax. What's more, you have a duty of care to your employees and need to prove you're keeping your teams safe on the road. Our vehicle tracking system lets you identify dangerous driving behaviour, while text-to-speech technology means your staff can safely receive instructions without taking their hands off the wheel or their eyes off the road.

### Voice of the customer: Serviceline

"The TomTom system was implemented as part of an organisation wide initiative to save costs, as a result we were able to achieve a consistent 18% reduction in fuel usage at a time when fuel costs rose by up to 30%. The key areas contributing to this saving are better routing, traffic avoidance and accurate private mileage claims."

**Mark Hensley, Commercial Director at Service Line**

### Interested?

Visit our website for more customer stories, take the product tour or look for a certified TomTom business partner near you. We look forward to demonstrating how we can help keep your business on the move.

[www.tomtom.com/business](http://www.tomtom.com/business)

### WORKsmart fleet management from TomTom includes:

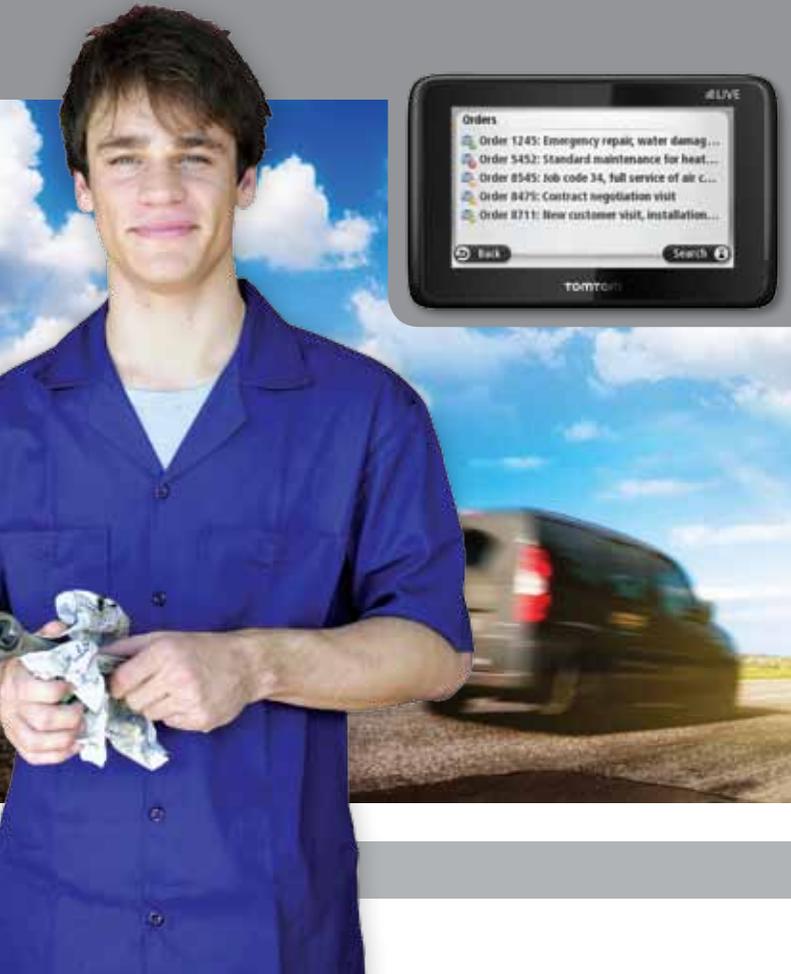
- Traffic avoidance
- Vehicle tracking
- Job dispatch
- Time management
- Environmental responsibility
- Management reporting



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Working in the on-site service and maintenance, you know only too well that people don't like to be kept waiting. How many times have you arrived at an appointment, to be met by a disgruntled customer, annoyed at having had to wait in for you? But it's not easy to plan your day. You often get unexpected call-outs, and when you're moving around so much with back-to-back appointments, the delays can add up.

TomTom WORKsmart™ solutions take the stress out of your job by keeping an eye on your progress. We'll make sure your boss and your customers are kept happy and up-to-date, so you can relax about getting there and focus on the job when you do.



**Punctuality your technicians will be proud of**

Whether you manage a team of plumbers, electricians or cleaners, it's important that they turn up at your customer's door on time, stress-free and ready to get on with the job. Our navigation devices use live information to guide your staff through the traffic quickly and safely for a hassle-free drive. What's more, our vehicle tracking system lets you keep an eye on delays and warn the customer as soon as you think they'll be late – so the driver can relax, knowing they've been told. You can also use this tracking information to provide more transparent bills, detailing exactly how long your field worker spent on a job.

**Make savings and increase billable time**

TomTom WORKsmart™ solutions aren't just great value in themselves, they can also help substantially reduce your costs and increase billable time. You'll receive real-time information about a job, which you can relay instantly to your technician's TomTom device, saving you up to 40% on mobile phone charges. You'll also save time and money on fuel with state-of-the-art navigation that uses live traffic and route information to get your drivers to customers with no unnecessary detours. Plus, TomTom technology uses information on local traffic conditions to guide them through the safest routes and avoid accidents. Because you'll make fewer claims, you'll cut down on costly insurance premiums too.

**Make driving a pleasure and boost motivation**

Being able to travel quickly from one job to another has a great impact on a technician's productivity. Unexpected traffic means last-minute changes to plans, putting a lot of pressure on drivers. TomTom WORKsmart™ solutions help you manage your fleet in the smartest way to avoid downtime between jobs and keep your technicians on top of their workload. For example, our vehicle tracking system allows you to send the nearest available plumber or electrician to a job. Stress-free navigation and our easy-to-use devices make driving a breeze.

